

## INSURANCE ALERT

It is your responsibility to know your insurance benefits. If your insurance company denies a service because it is not part of your benefits you will be billed for the service.

For Example:

Copays - you need to know if you have a copay for WellCare visits. Many policies that previously waived the copay for well visits no longer do so.

Well visits - after the age of two, each insurance company has different rules as to the timing and number of Well visits that they will cover. Some plans only allow one well visit per the child's yearly age and some only allow one well visit until an exact year has passed. It is your responsibility to know the rules of your insurance plan and schedule your child's visit accordingly. If you schedule a well visit and your child's insurance company does not pay for it, you are responsible for the bill.

You are billed per the Explanation of Benefits (EOB) we receive from your insurance company. **If the insurance company does not pay for a rendered service, and the EOB states it is the patient/subscriber's responsibility, you will be billed.**